

# HOTEL TRONADOR

Lago Mascaridi – Parque Nacional Nahuel Huapi

PATAGONIA – ARGENTINA



## Pioneer Winter 2024

Valid from 13 July to 31 October 2024

### **Far from everything, close to your dreams**

Land of pioneers, with more than 80 years of history on the shores of Lake Mascaridi, Hotel Tronador (1929) is one of the first hotels in the Nahuel Huapi National Park and has been run by its owners for four generations.

The hotel is immersed in the Andes Mountains and is surrounded by a dreamlike landscape: natural beauty, fresh air and tranquillity that you can enjoy when you go out to explore the area. A setting of mountains, large glacial lakes, mighty rivers and waterfalls, are an inexhaustible source of scenery to be in contact with nature.

### **THE WINTER EXPERIENCE**

Historically, the Tronador Hotel is open from November to April, since the weather is mild and invites you to enjoy being outside. In 2024 the Hotel Tronador opens its doors for the first time to live the experience of staying in winter. A very special proposal, marked by the magic of winter, the luxury of living in an old stone and wood house, the warmth of the personalised service, in an establishment run by its owners.

### **Characteristics of the service:**

- Accommodation in the rooms of the Casa Pionera, the oldest building of Hotel Tronador.
- Maximum capacity 12/14 people. Possibility to book privately.
- Full board: breakfast, lunch, afternoon snack and dinner. Non-alcoholic beverages included (soft drinks, water, juices, infusions).

**Suggested stay:** 3 to 6 nights.

### **PIONEER HOUSE AMENITIES**

A stone and wood building, built in 1940. This is where the rooms are located and is the living centre of the winter experience. On the ground floor there is a large living room with a fireplace, on one side of the living room is the dining area. The rooms are mostly on the first floor, with the exception of 1 flat which is on the ground floor and others on the first floor by staircase.

In the same house is the kitchen, an open and participative space, where you can help the cooks to prepare a snack, or you can let yourself be surprised at mealtimes.

**Other spaces:**



- In the main building there is a beautiful living room, an ideal place for those who wish to spend some time reading, meditating or working.
- Games room: 10 metres from the Pioneer House, with pool, table football, ping pong.
- TV room.

## ROOMS

- **Family rooms:** 3 units. Each has 2 bedrooms and a shared bathroom. View of the lake from one of the rooms. Two of them can accommodate 5 people, one maximum 4 people. One of the rooms has a king bed or 2 twins and the other room has 2 or 3 0.9 m beds.
- **Double rooms:** 2 units. With King bed or 2 twin beds of 0.9 m. En-suite bathroom with bathtub and shower.

## Services and facilities

- Wifi (upload speed 9 to 10 Mbps; download speed 6 to 8 Mbps). Starlink service.
- Laundry room with washing machine available and drying rack for wet clothes and shoes.
- Heating: fireplaces and water radiators powered by electric boiler and wood.
- Room cleaning every 2 days. Linen change every 4 nights.

## Winter activities

Some of the activities that can be carried out include:

- **Short walks.** Guided or self-guided, such as to Castillo Rojo, Los Pozones, Puente Colgante and Mirador del Cipresal, Hotel Quemado peninsula, Cascada de los Césares, Roca de los Buitres and La Volteada.
- Guided walks can be arranged free of charge with the hosts, but costs may apply if lake transfers are planned. USD 35 crossing to opposite shore, USD 50 to La Volteada stream (per section).
- **Snowshoeing.** USD 20 per person, snowshoe rental per day.
- **Sledging.** Available for use.
- **Boat trips on Lake Mascaridi:** usually calm waters, with the possibility of making stops for a short walk. USD 105 for up to 4 people, 2 hours maximum.
- **Visit to Cerro Tronador.** With your own car or hiring a transfer from Hotel Tronador to Pampa Linda. Transfer: USD 100 vehicle for 4 people.

All outdoor activities are subject to weather conditions or other variables external to the operations of Hotel Tronador. Prior to each activity, the corresponding trekking log must be completed.

## In-house activities:

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- Participatory cooking.
- Film nights.
- Board games, use of games room.
- Library.

## Gastronomy

Home cooking with local flavour.

**A varied three-step set menu is proposed.** It covers the tastiest dishes of regional Patagonian cuisine; touches of international cuisine through a compilation of European family recipes; and classic recipes of traditional Argentinean cuisine.

The ingredients provided by the organic garden during the summer and autumn seasons are brought to the table. Desserts and sauces based on apples; red fruits such as raspberries, elderberries, plums; and regionally produced nuts and dried fruits such as walnuts. Even in winter, the vegetable garden provides some green leaves such as rocket, kale and various aromatic herbs. The opportunity to taste dishes with rosehip, cassis and rhubarb.

**The service is that of a large house:** the salad bowl, the lasagna platter in the middle of the table, the freedom to serve oneself as many times as one wishes. In the evenings, the picada arrives in front of the fire.

## Location

Hotel Tronador is located in the northwest of Patagonia Argentina, within the Nahuel Huapi National Park. It is located on the shores of Lake Mascaridi, at the foot of the mountain range and in the vicinity of Mount Tronador, 3454 m, the highest peak in northern Patagonia. [Google Maps](#)

The nearest city is San Carlos de Bariloche (60 km away), which has an international airport (77 km from Hotel Tronador).

**To take into account when booking flights:** It is recommended to take flights arriving at Bariloche Airport before 12:30 h, or until 18:00 h so that you don't have to wait for the road to open before entering the hotel.

**Important!** The access road to the Hotel Tronador may be cut due to weather conditions, ice, snow or other unforeseen circumstances. **It is imperative to book accommodation in Bariloche for the night after your stay at the Hotel Tronador, as the transfer back to Bariloche may be delayed.**

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## How to get there?

**a) By van:** The road from the RN40 is gravel. In winter there may be sectors with a little mud, ice or snow, depending on previous weather conditions. It is often only passable for 4WD vehicles, so you should plan your trip with this type of vehicle or plan a private transfer.

Access is through National Route 40 (RN 40) taking the detour to Provincial Route 82 in Villa Mascardi. The turnoff is located between kilometres 2001 and 2002 of RN 40. A few metres from the turnoff you will find the entrance to the National Park (cash only). At 11km from the entrance you will find the bridge of Los Rápidos, where the road forks and the road with a timetable begins. Take the turnoff to Cerro Tronador (crossing the bridge over the Manso River). From there it is another 14 km to the Hotel Tronador.

**b) Private transfer service 4x4:** Consult costs.

**c) Transfer by Mascardi Lake.** In case of force majeure, if the road is closed or impassable, you can combine a vehicle transfer to Los Rápidos or Playa Negra and then a lake transfer of 40 minutes.

**Online itinerary:** <https://goo.gl/gKrK9F>

## Timetables for entry from Los Rápidos bridge

When planning the trip by car it is important to bear in mind that the access road to the Tronador Hotel has schedules in which the circulation is restricted to one way only. The restriction applies from the Los Rápidos bridge, 11 km from the entrance to the National Park in the direction of the hotel and the base of Tronador Hill:

**Double-handed from 7.30 p.m. to 9 a.m.** Drive with caution since, being a winding mountain road, the curves do not always have good visibility.

**Entry only from 10:30 a.m. to 2:00 p.m. westbound,** i.e. to enter from Route 40 to Hotel Tronador and the base of Cerro Tronador.

**Exit only from 16:00 h to 18:00 h. eastbound,** i.e. towards Route 40, Bariloche or Bolsón.

## Distances

From Hotel Tronador to	Distance	Travel time
San Carlos de Bariloche	60 km	1:30 h
Aeropuerto de Bariloche	73 km	1:45 h

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Circuito Chico	76 km	1:50 h
El Bolsón	110 km	2:00 h
Esquel (vía RP 6)	273 km	4:00 h
Villa La Angostura	142 km	2:30 h
San Martín de los Andes	250 km	4:30 h

**Emergencies:** Due to the distance and timetables, ambulances do not provide service in the area. In case of any emergency, Parques Nacionales will be in charge of the evacuation.

## What to bring?

Winter temperatures range from 15°C during the daytime maximum to -8°C at night. You should plan to travel predominantly in warm clothing. In case the travel plan involves some outdoor activity you should pack waterproof trousers, shoes and jacket.

- Waterproof and warm jacket.
- Warm clothes: long sleeve t-shirt, long and comfortable trousers for activity and for being indoors. Fleeces, sweaters, waistcoat.
- Waterproof, high boots. Footwear for indoor use. Avoid shoes with heels.
- Woollen hat/scarf and warm, waterproof gloves.
- Sunglasses.
- Sunscreen.
- Medicines or other products for frequent or preventive use. There is no pharmacy in the area.

Winter clothing can be rented in Bariloche.

## Self-test

### Is the winter experience for me?

If the result of this test is less than 6 points, we suggest not to visit in winter.

**1) I like remote places, far away from the city and services or attractions related to them?**

Yes: 1 point

No: 0 points

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**2) I understand that in winter (July and August) it can be cold at times, even indoors (17° to 20°C) especially in the morning, and it may be necessary to wear sweaters, socks and indoor shoes.**

Yes: 1 point      No: 0 points

**3) I enjoy cloudy/rainy/windy days and know how to take advantage of opportunities to be outside when the weather permits.**

Yes: 1 point      No: 0 points

**4) I understand that there is no medical assistance service in the vicinity.**

Yes: 1 point      No: 0 points

**5) I understand that the access road may be closed or become impassable, due to snow/ice/mud. I am willing to enter/exit by lake route.**

Yes: 1 point      No: 0 points

**6) I understand that the Hotel Tronador is 65 km away from the village Catedral (1:30 and 2 hours drive) so if I want to ski I must go before or after the stay at the Hotel Tronador. Entiendo que el Hotel Tronador se encuentra a 65 km de la villa Catedral (1:30 ya 2 horas de viaje) por lo que si quisiera esquiar debo ir antes o después de la estadía en el Hotel Tronador.**

Yes: 1 point      No: 0 points

Result: \_\_\_\_\_

## WINTER RATES 2024

Available for booking from 13 July to 31 October 2024

### Accommodation includes

Full board (breakfast, lunch, afternoon snack and dinner). Non-alcoholic beverages at lunch and dinner (soft drinks, water, juices, herbal teas).

### Not included

- ❖ Extra drinks with and without alcohol.
- ❖ Transfers in and out; or in the area.
- ❖ Tips.
- ❖ Guided activities.

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## Hotel shared accommodation | Up to 12 persons

Cathegory	Details	Quantity	Double	Triple	Quadruple
Room with lake view	Maximum capacity of 2 persons	2	135	N/D	N/D
Family room	With view of the lake from one of the rooms. For 4 or 5 people.	3	140	122	115

*Rates are in US dollars, **per person**, per night, full board.*

*Rates include taxes (VAT 21%).*

**Children's policy in shared accommodation:** from 13 July to 3 August children are accepted. After that it is only for children over 12 years old. We suggest children 3 years and older. Up to and including 11 years old pay 60% of the rate. 1 adult per room.

## Private lodging | Maximum capacity of 14 people.

**Rate per night:** US\$ 1330 per night. Includes full board services for up to 6 people.

**Rate per additional person:** US\$ 95 per person, per night.

**Children's policy:** We suggest children from 3 years old onwards. Up to and including 11 years old pay 60% of the additional adult rate, if more than 6 adults.

## Additional rates

- **Half board:** applies in cases where you arrive in the afternoon and continue your journey after breakfast. Includes dinner and breakfast. US\$ 15 per person is deducted from the full board rate.
- **Single additional:** US\$ 35 per night. This is in addition to the full board rate on a double basis.
- **Additional person in family room (5 persons).** US\$ 95.- (does not apply to the Private programme)

## Bookings

- ❖ **Terms & conditions:** Rates are subject to change without notice.
- ❖ **VAT exemption:** The fares expressed include taxes of 21% if applicable, according to Decree 1.043/2016. Only passengers who do not reside in the country are considered exempt from VAT. The VAT (21%) discounted will only be on the cost of accommodation with breakfast. For the rest of the services, the corresponding VAT must be paid.

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- ❖ This benefit can only be applied for payments by credit card or bank transfer from abroad. It does not apply to cash payments. The main requirement is to send a copy of the passport of all passengers at the time of booking. Please consult the breakdown of the tariff.
- ❖ **Check In:** 01:00 p.m. **Check Out:** 9:00 a.m. After that time, guests may use the rest of the facilities as contracted.
- ❖ **Booking confirmation:** Reservations are confirmed with a deposit equivalent to the value of 30% of the reservation. The balance must be paid at least 15 days before the arrival date in the case of individual bookings and 30 days before in the case of groups (3 rooms or more, or more than 7 people). All reservations and/or changes must be sent in writing, via e-mail to: [info@hoteltronador.com](mailto:info@hoteltronador.com) or [hoteltronador@bariloche.com.ar](mailto:hoteltronador@bariloche.com.ar)
- ❖ **Payment methods:** Request.
- ❖ **Cancellation policy:**
  - **Individual bookings:** (up to 2 rooms, or 6 people): Before 30 days will be free of charge. From 29 to 15 days 30% of the contracted amount will be charged, from 14 to 7 days 50%, and after 7 days 100% of the contracted amount will be charged.
  - **Groups** (3 more rooms or more than 7 people): Before 45 days will be free of charge. From 44 to 30 days 30% of the contracted amount will be charged, from 29 to 15 days 50%, and after 15 days 100% will be charged.

In the event that refunds are due, the amounts will be left as a credit for future bookings, or may be refunded in the currency in which payment was received, less bank charges, if any.

## Contact

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